

YUKON

COVID Social Resource Connector

This listing of resources complements the "COVID-19 Social Care Guidance" (available at upstreamlab.org/covid19) developed in partnership with the Centre for Effective Practice and the Department of Family and Community Medicine at the University of Toronto. These resources have been compiled and maintained by a team of volunteers and we are grateful for their time and effort. This list of resources is intended to support Canadians during the COVID-19 pandemic. Listing here does not mean the Upstream Lab, or other entities endorse the resources listed or their services. Use at your own risk. Please contact us immediately (upstreamlab@smh.ca) if you are aware of new resources or have concerns about any specific resource.

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Resources

Food Resources

Food Banks

Whitehorse Food Bank

Description: Food distribution and bagged meal-to-go service for all, and hot lunch program for women and children.

Hours:

- Food distribution: Tues 10am-12:45pm & 3pm-4:45pm, Wed (families only) 10am-12pm, Thurs 10am-12:45pm & 3pm-4:45pm
- Hot lunch: Mon & Fri 12pm-1pm

Location: 306 Alexander Street Whitehorse, Yukon

Contact information: 867-393-2265, office@whitehorsefoodbank.ca

Dawson Food Bank

Description: Food parcel distribution

Hours: Tues 12pm-2pm

Location: 1254 5th Avenue, Dawson, Yukon

Contact information: 867-993-5122, dawsoncommunitychapel@hotmail.com

Homelessness Resources**Emergency Shelters****Whitehorse Emergency Shelter**

Description: for anyone experiencing homelessness, 24/7

Location: 405 Alexander St, Whitehorse, Yukon

Contact information: 867-455-2820

Skookum Jim Friendship Centre and Emergency Youth Shelter

Description: safe bed for youth (age 17-23); can assist youth in reconnecting with family, friends and community and virtual youth supports

Location: 3159 – 3rd Avenue Whitehorse, Yukon

Contact information:

- For shelter access before 4pm: 867-633-7680
- For shelter access after 4pm: 867-633-7699
- Outreach Coordinator: sjfcoutreach@northwestel.net, 867-633-7680 x 1012
- EAHOS Manager: sjfcyouthshelter@northwestel.net, 867-633-7680 x 1012

Women's Transition Home

Description: bed, food, and staff support for women and children experiencing violence

Contact: 867-668-5733

Tr'ondëk Hwëch'in Jëje Zho

Description: short-term emergency accommodation program for men experiencing acute homelessness; no drop-in during COVID

Contact: 867-993-7100 ext 225

Help and Hope for Families Society

Description: emergency shelter for women and children experiencing violence

Contact: call 24/7 line 867-536-7233

Legal Resources

Yukon Public Legal Education Association

Description: Law Line

Contact: 867-668-5297

<https://yplea.com/about-2/law-line2/>

VictimLinkBC

Description: Province-wide telephone help-line for victims of family and sexual violence, 24/7, all year.

Contact: 1-800-563-0808; VictimLinkBC@bc211.ca

<https://www2.gov.bc.ca/gov/content/justice/criminal-justice/victims-of-crime/victimlinkbc>

Yukon Legal Services Society (YLSS)

Description: Legal aid service provider

Contact: 867-667-5210 ext. 1; intake@legalaidsociety.ca

Women's Legal Advocate

Description: Develops and delivers support services to women involved in the legal/justice system including criminal justice, victim support, child protection, landlord and tenancy issues, wellness court, and family legal matters.

Contact: 867-633-7680

<https://skookumjim.com/programs/womens-legal-advocate/>

Well-being Resources

Social Isolation

Let's Chat Yukon

Description: Free, volunteer-run toll-free line anyone can call for a friendly conversation with a fellow Yukoner; not health advice or counselling.

Contact: Call 1-877-321-1001 or 867-322-2772 and leave a message to call back

Seniors' Services and Adult Protection unit

Description: Virtual counselling and support for seniors

Contact: 867-456-3946, ext. 3946

Hours: Mon-Fri 8am-5pm

Interpersonal Violence

Victim Services

Description: Provides crisis support, counselling, information and navigation of the justice system to victims of any crime.

Contact: 24/7 phone line: 1-800-563-0808; victim.services@gov.yk.ca

Sexual Assault Response Team (SART)

Description: Provides a safe and confidential network of services that focus on individual's needs and choices and if they've experienced a sexualized assault and choose to access services in Whitehorse, SART can guide them through process; or be an ally to talk to

Contact: 24/7 line 1-844-967-7275

ShelterSafe

Description: Website that can help women and children fleeing violence find shelter in their area. Call a shelter for support, information, referrals or just to talk. Most shelters on this site have staff available 24 hours, 7 days per week to answer your call.

<https://www.sheltersafe.ca/>

First Nations and Inuit Hope for Wellness Help Line

Description: Offers immediate, culturally competent telephone-based crisis intervention counselling and support for Indigenous people. Available 24/ 7 in English and French. Cree, Ojibway and Inuktitut may also be available. Call or online chat.

Contact: 1-855-242-3310

hopeforwellness.ca

Kids Help Phone

Description: offers professional counselling, information and referrals and volunteer-led support to young people in both English and French. Available by phone, text or live-chat.

Contact: 1-800-668 6868

<https://kidshelpphone.ca/>